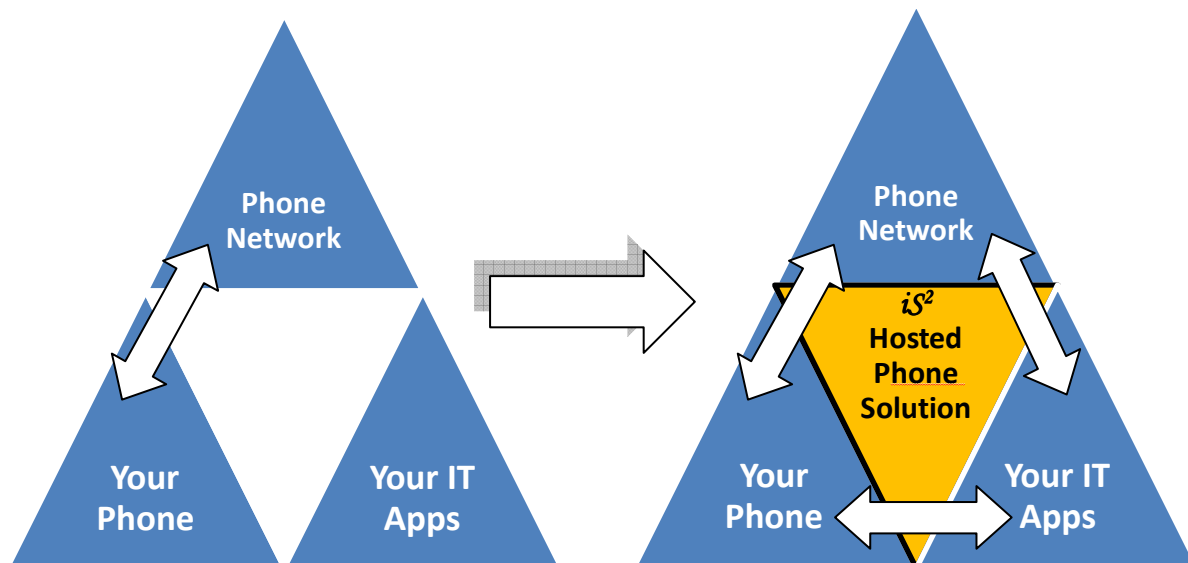


Save Money & Time by Initiating Outbound Phone Contact via your Apps



Summary:

The telephone remains a critical tool for managing customer interactions, yet most enterprise applications remain disconnected from phone interactions. **iS²'s Hosted Phone Service Integration solutions** integrate **hosted phone services** provided by **Intelpeer** (www.intelepeer.com, a FCC-certified wholesale phone carrier) with your enterprise applications making organizations more effective, saving employee time and reducing phone related costs.

Description:

iS²'s Hosted Phone Service Integration solution allows enterprise users to place outbound calls from any existing phone to any other existing phone with a single click from within their enterprise IT application (such as Salesforce.com, custom agent desktop, online employee directory, Microsoft Outlook, etc). In addition to efficiently creating outbound calls, multi-party conferences, voice and SMS notifications, the *iS²* solution can also facilitate automated documentation of the outbound phone interactions to your application of choice.

Outbound Phone Interactions can now easily be optimized, automated and integrated into your Enterprise workflows.

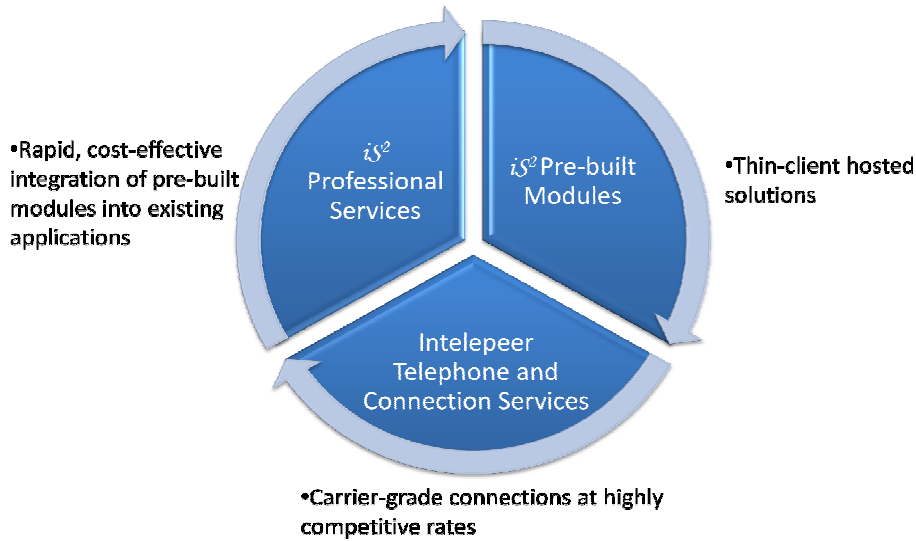
Benefits:

- ✓ **Reduces Enterprise Phone Bills**
- ✓ **Cost Effectively reach out to large groups of individuals via Voice & SMS notifications**
- ✓ **Low start up costs – 100% Hosted solution**

- ✓ **Improve Enterprise User Productivity**
- ✓ **Efficiently reach out to large groups of individuals via Voice & SMS notifications.**
- ✓ **Auto Document the phone interactions on your current phone (cell or Land Line)**

- ✓ **Highly Scalable, carrier grade solution**
- ✓ **100% Thin Client – can be accessed from any PC or Cell Phone with access to internet**

iS² Phone Service Integration



Features:

Feature	Trial	Enterprise
1. Save your corporation's phone costs and your time by generating the following phone interactions from iS ² 's website <ol style="list-style-type: none"> Click²Dial any number in US & Canada to initiate an incoming call to your phone Click²Conference multiple phones (up to 13 simultaneous calls) Generate one way Voice and SMS notifications to multiple phones 	√	
2. Save your corporation's phone costs and your time by Click ² Dialling any phone number in any website* (certain restrictions apply). <ol style="list-style-type: none"> Trial Edition users can initiate a call from their personal phone (cell or work) to the phone number listed on the website by a single click. 	√	
3. Save money spent on phone related costs for all outbound calls initiated from within your enterprise application due to Intelepeer's low per minute rates. <ol style="list-style-type: none"> Telephone services are provided by Intelepeer which delivers carrier grade quality phone services at rates substantially lower than phone rates available to even high volume businesses. 	√	√
4. Save User's Time by generating the following phone interactions from directly within your enterprise application <ol style="list-style-type: none"> Click²Dial from any Contact Record view Click²Conference multiple phones from any Contact List View Generate two way Voice and SMS notifications to multiple phones 		√
5. Save Time via Auto-documentation of phone interactions in your application via integration with the iS ² Hosted Phone Service Integration solution.		√
6. Automatically generate Voice \ SMS Notifications and multi party Conferences via your application's Workflow and Scheduling engines.		√
7. Pre-Built Plug-ins available for MS Outlook, Salesforce.com & more to come		√
8. iS² Professional Services are designed to rapidly and cost-effectively integrate iS ² 's pre-built Phone Service Integration modules into your applications – we can phone service enable most applications in weeks if not days.		√